

Security Management System Resolving issue with auto-start after Windows login

Introduction

Note – this document does not describe the Security Management System software auto start settings. This document describes the steps to resolve the issue with Security Management System software auto-start, if observed on any computer.

When Security Management System server software watchdog application is started, it configures the system for auto start of the watchdog after Windows login. When server watchdog is auto started, it monitors the Security Management System server software and starts it if it is not running. Hence after Windows login, the Security Management System server software is executed automatically.

When Security Management System client software watchdog application is started, it configures the system for auto start of the watchdog after Windows login. When client watchdog is auto started, it monitors the Security Management System client software and starts it if it is not running. Hence after Windows login, the Security Management System client software is executed automatically.

In some cases, the watchdog application is not launched automatically after Windows login. One time Operating System settings are required to resolve this issue. This document describes these one time Operating System settings.

This document is expected to be referred to only when any issue is observed with autostart of Security Management System server software or client software after Windows login. The settings described in this document are not expected to be done for all computers, but are expected only on those computers where the specific problem is observed.



Configuration

- 1. Please access the standard 'Control Panel' console on the target computer.
- 2. Please launch the 'Administrator Tools' from the 'Control Panel' console.
- 3. In 'Administrator Tools', please double click on 'Local Security Policy'

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	눩 Defragment and Optimize Drives	8/22/2013 9:47 AM	Shortcut	2 KB	
📜 This PC	📧 Disk Cleanup	8/22/2013 9:57 AM	Shortcut	2 KB	
Desktop	🚼 Event Viewer	8/22/2013 9:55 AM	Shortcut	2 KB	
Documents	🙈 iSCSI Initiator	8/22/2013 9:57 AM	Shortcut	2 KB	
📕 Downloads	📩 Local Security Policy	8/22/2013 9:54 AM	Shortcut	2 KB	
🚺 Music	Microsoft Azure Services	7/24/2014 7:02 AM	Shortcut	2 KB	=
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	Server Manager	8/22/2013 9:55 AM	Shortcut	2 KB	

- 4. This will pop up the 'Local Security Policy' control dialog box.
- 5. In the left hand side navigation menu, please select 'Security Settings -> Local Policies -> Security Options' node.
- 6. In the list displayed on the right hand side, please navigate to the entry 'User Account Control: Run all administrators in Admin Approval Mode'. If this is not set to 'Disabled', please double click on this entry.



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Security Settings	Policy	Security Setting	^
Account Policies	Restrict NTLM: NTLM authentication in th	Not Defined	
Local Policies	Restrict NTLM: Outgoing NTLM traffic to	Not Defined	
Audit Policy	Recovery console: Allow automatic administrative logon	Disabled	
Liser Rights Assignment	Recovery console: Allow floppy copy and access to all drives	Disabled	
Security Options	Shutdown: Allow system to be shut down without having to	Disabled	
Windows Firewall with Advanced Sect	Shutdown: Clear virtual memory pagefile	Disabled	
Network List Manager Policies	System cryptography: Force strong key protection for user k	Not Defined	
Public Key Policies Software Particition Policies	System cryptography: Use FIPS compliant algorithms for en	Disabled	
Application Control Policies	System objects: Require case insensitivity for non-Windows	Enabled	
 B IP Security Policies on Local Comput- 	System objects: Strengthen default permissions of internal s	Enabled	
Advanced Audit Policy Configuration	System settings: Optional subsystems	B 1 (1) (1)	
	System settings: Use Certificate Rules on Windows Executabl	Disabled	
	User Account Control: Admin Approval Mode for the Built-i	Disabled	
	User Account Control: Allow UIAccess applications to prom	Disabled	
	User Account Control: Behavior of the elevation prompt for	Elevate without prompti	
	User Account Control: Behavior of the elevation prompt for	Prompt for credentials	
	User Account Control: Detect application installations and p	Enabled	_
	User Account Control: Only elevate executables that are sign	Disabled	
	User Account Control: Only clerete UIAccess opplications than	Enabled	
	User Account Control: Run all administrators in Admin Appr	isabled	=
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	User Account Control: Virtualize file and registry write failure	Enabled	
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- 7. This will pop up the configuration dialog box.
- 8. Select 'Disabled' radio button

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Account Policies Security Settings Account Policies Account Policies Audit Policy Security Options Windows Firewall with A Network List Manager Policies Software Restriction Police Software Restriction Police Software Activity Policies D Application Control Police Software Audit Policy C	User Account Control: Run all administrators in Ad	iecurity Setting	
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9. Click on the 'OK' button to save the settings and to close the configuration dialog box.

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- 10. Close all open dialog boxes and consoles.
- 11. Reboot the computer